




Halifax Electric Membership Corporation

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A Touchstone Energy® Cooperative 

As a precaution against the spread of COVID-19, HEMC has activated a plan to ensure there is continued business operation and reliable electric service to our members during this challenging time for our community. We encourage members to limit visits to our offices.

- Make payments by calling (252) 445-6700, log in to your account by visiting www.halifaxemc.com or download the HEMC Mobile app.
- Email us at tellus@hemc.com
- Utilize the drive-thru service at the Enfield office.
- We are here to answer your call and assist you anyway we can. Call us at 252-445-5111 Monday-Friday 8 a.m.-5 p.m.

Please take everyday precautions to help prevent the spread of respiratory diseases as recommended by the CDC and the N.C. Department of Health and Human Services. These include:

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing.
- Avoid touching your eyes, nose and mouth.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- It is not recommended that people who are well wear a facemask, but facemasks should be used by those who show symptoms of COVID-19 to help prevent the spread of disease to others.
- Stay extra vigilant about cyber scams regarding COVID-19. Cyber actors may send emails with malicious attachments or links to fraudulent websites to trick victims into revealing sensitive information or donating to fraudulent charities or causes. Exercise caution in handling any email with a COVID-19-related subject line, attachment, or hyperlink, and be wary of social media pleas, texts or calls related to COVID-19.